



Santa Cruz County Workforce Development supports the Community by cultivating economic vitality and assisting Jobseekers by creating programs to train, educate, and support the workforce to develop key and timely skills. We assist Business to secure the talent they need to thrive now, and into the future.

Workforce Development Board-Executive Committee

Wednesday, May 4, 2022 @ 8:30am

[Click Here to Join the Meeting Online](#)

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Call in: (916) 318-9542

Meeting ID: 673 006 729#

Call to Order/Welcome

Non-agenda public comment

Chairperson's Report

Action Items (vote required) :

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- 2. Approval of Minutes: March 2, 20225-9
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Report Items (no vote required):

- 10. WDB Staff Updates..... 19
- 11. WIOA PY20/21 Local Performance Scores 20

Information Items (no vote required):

- 12. Update AJCC Certification Continuous Improvement Plan PY 21/22 21

Committee Member Announcements

Adjournment

Next Meeting: Workforce Development Board
May 25, 2022 @8:30 am

Workforce Development Board-Executive Committee
TBD

The County of Santa Cruz does not discriminate on the basis of disability, and no person shall, by reason of a disability, be denied the benefit of the services, programs, or activities. This meeting is located in an accessible facility. If you are a person with a disability and require special assistance in order to participate in the meeting, please call (831) 763-8900 (TDD/TTY- 711) at least 72 hours in advance of the meeting in order to make arrangements. Persons with disabilities may request a copy of the agenda in an alternative format. As a courtesy to those affected, please attend the meeting smoke and scent free.

Action Item 1: Findings Authorizing Teleconference Meetings

(Action required) – Andy Stone

Recommendation

Adopt findings pursuant to Assembly Bill 361 authorizing teleconference meetings as a result of the continuing COVID-19 pandemic state of emergency and Health Officer recommendation for social distancing.

Background

New State law adopted by the Legislature and signed by Governor Newsom (AB 361) allows local agencies to continue to meet by teleconference and internet platform as long as a state of emergency exists and local or state authorities have recommended social distancing measures. In a related provision, the legislative body, by a majority vote, can take action to meet via teleconference in order to avoid meeting in person and therefore reduce imminent risks to the health and safety of members of the public. If a legislative body continues to meet via teleconference, it must take action to renew this declaration every 30 days.

Suggested motion

I move to adopt findings pursuant to Assembly Bill 361 authorizing teleconference meetings as a result of the continuing COVID-19 pandemic State of Emergency and Health Officer recommendation for social distancing.



**SANTA CRUZ COUNTY WORKFORCE DEVELOPMENT BOARD-EXECUTIVE COMMITTEE’S
FINDINGS PURSUANT TO ASSEMBLY BILL 361 AUTHORIZING TELECONFERENCE MEETINGS AS A RESULT OF THE
CONTINUING COVID-19 PANDEMIC STATE OF EMERGENCY AND HEALTH OFFICER RECOMMENDATION FOR
SOCIAL DISTANCING**

WHEREAS, the Santa Cruz County Workforce Development Board-Executive Committee is a legislative body under the Brown Act as defined under Cal. Gov. Code section 54952(b) and Santa Cruz County Code Section 2.38.110; and

WHEREAS, on September 16, 2021, Governor Newsom signed Assembly Bill 361 (“AB 361”), urgency legislation effective immediately, that amended Government Code section 54953 to permit legislative bodies subject to the Brown Act to continue to meet under modified teleconferencing rules provided that they comply with specific requirements set forth in the statute; and,

WHEREAS, pursuant to AB 361 and Cal. Gov. Code section 54953(e)(1)(A), a legislative body may meet under the modified teleconferencing rules during a proclaimed state of emergency, and where local officials have imposed or recommended measures to promote social distancing; and

WHEREAS, on March 4, 2020, Governor Newsom issued a Proclamation of State of Emergency in response to the COVID-19 pandemic, and which remains in effect; and

WHEREAS, on September 30, 2021, Santa Cruz County Public Health Officer Dr. Gail Newel strongly recommended that legislative bodies in Santa Cruz County continue to engage in physical/social distancing by meeting via teleconference as allowed by AB 361 and confirmed that she will regularly review and reconsider this recommendation and notify the public when it is no longer recommended; and

WHEREAS, pursuant to AB 361 and Cal. Gov. Code section 54953(e)(3), within 30 days of the date the legislative body first holding a teleconferenced meeting under the modified rules, and every 30 days thereafter, a legislative body can continue to hold such teleconference meetings provided it has reconsidered the circumstances of the state of emergency and determined either that the state of emergency continues to directly impact the ability of the members to meet safely in person or that local officials continue to recommend measures to promote social distancing; and

WHEREAS, on May 5, 2022, the Santa Cruz County Workforce Development Board-Executive Committee intends to hold its initial teleconference meeting under AB 361; and

WHEREAS, the Santa Cruz County Workforce Development Board-Executive Committee has reconsidered the circumstances of the current state of emergency and finds that the COVID-19 pandemic continues to directly impact the ability of members of the public to participate safely in person and further finds

that the Santa Cruz County Public Health Officer continues to recommend measures to promote social distancing; and

WHEREAS, in the interest of public health and safety, and due to the emergency caused by the spread of COVID-19, the Santa Cruz County Workforce Development Board-Executive Committee deems it necessary to utilize the modified teleconferencing rules set forth in AB 361;

NOW, THEREFORE, the Santa Cruz County Workforce Development Board-Executive Committee makes the following findings by a majority vote:

Section 1. The foregoing recitals are true and correct, and adopted as findings of the Santa Cruz County Workforce Development Board-Executive Committee.

Section 2. Effective immediately, and for the next 30 days, the Santa Cruz County Workforce Development Board-Executive Committee will meet via teleconference as authorized under AB 361 and Government Code section 54953(e)(3).

Section 3. No later than thirty (30) days from making today’s findings, or at the next scheduled meeting, the Santa Cruz County Workforce Development Board-Executive Committee will reconsider the circumstances of the COVID-19 state of emergency and, if necessary, adopt subsequent findings to continue holding teleconference meetings in accordance with Government Code section 54953(e)(3).

PASSED AND ADOPTED by the Santa Cruz County Workforce Development Board-Executive Committee in Santa Cruz, State of California, this 4 day of May , 2022, by the following vote:

- AYES:
- NOES:
- ABSENT:
- ABSTAIN:

 Chair, Santa Cruz County Workforce Development Board-
 Executive Committee

ATTEST: _____
 Department Staff

Approved as to Form:

 Office of the County Counsel

Action Item 2: Approval of Meeting Minutes

(Action required) – Andy Stone

Recommendation

Approve the March 2, 2022 Executive Committee meeting minutes

Suggested motion

I move to approve the March 2, 2022 Executive Committee meeting minutes.



**Workforce Development Board
Executive Committee
Watsonville Career Center, Room 2
Wednesday, March 2, 2022 8:30 a.m.**

Item 2 Attachment

18 W. Beach Street
Watsonville, CA 95076
(831) 763-8900
www.santacruzwb.com

NOTE: Due to the COVID-19 pandemic, and the directive of Governor Gavin Newsom in adjusting the Brown Act rules, public meetings will be allowed to be attended virtually until further notice. A public meeting room was made available for this meeting, but all participants chose to attend virtually, via Microsoft Teams.

The Chair called the meeting to order at 8:30 a.m., and a quorum was established. All participants attended virtually.

Committee Members in Attendance

Marshall Delk
Elyse Destout – Vice Chair
Rob Morse – Chair
Denise Moss
Carol Siegel

Committee Members Absent

Dustin Vereker

Staff in Attendance

Peter Detlefs – WDB Business Services Manager
Lacie Gray – WDB Sr. Analyst
Elizabeth Gutierrez – WDB Admin Aide
Josie Montes - CWES Associate Analyst
Sara Paz-Nethercutt – WDB Sr. Analyst
Andy Stone – WDB Director
Marcy Villalobos – WDB Office Assistant

Guests

LeNae Liebetrau
Janet Nagamine
Angelica Ruiz
Amanda Winter

MEMBERS:

Rob Morse, Chair
Pacific Gas and Electric Company

Elyse Destout, Vice Chair
Photography by Elyse Destout

Lamont Adams
IBEW Local 234

Alia Ayyad
Center for Employment Training

Christina Cuevas
Community Foundation of Santa Cruz County

MaríaElena De La Garza
Community Action Board

Marshall Delk
Santa Cruz County Bank

Daniel Dodge
Cabrillo College Federation of Teachers

Candice Elliott
Fortress and Flourish

Sean Hebard
Carpenters Local 505

Carmen Herrera-Mansir
El Pajaro CDC

Laura Holmquist-Gomez
Five Star Catering

LeNae Liebetrau
Department of Rehabilitation

Todd Livingstone
Watsonville/Aptos/Santa Cruz Adult Education

Barbara Mason
Santa Cruz County Economic Development

Chris Miller
ScratchSpace, LLC

Janet Nagamine
Hikari Farms

Elisa Orona
Health Improvement Partnership of SC County

Shaz Roth
Pajaro Valley Chamber of Commerce
and Agriculture

Glen Schaller
Monterey Bay Central Labor Council, AFL-CIO

KatieSetzler
Palo Alto Medical Foundation

Carol Siegel
Santa Cruz Seaside Company

Dustin Vereker, Chief Beer Ambassador
Discretion Brewing

DIRECTOR:
Andy Stone

Subject: Public Comment

None

Subject: Chairperson’s Report

None

Subject: Action Items:**Item 1 – Findings Authorizing Teleconference Meetings**

The committee was provided with information regarding Assembly Bill 361 authorizing teleconference meetings as a result of the continuing COVID-19 pandemic state of emergency and Health Officer recommendation for social distancing.

Action: It was moved to adopt findings pursuant to Assembly Bill 361 authorizing teleconference meetings as a result of the continuing COVID-19 pandemic State of Emergency and Health Officer recommendation for social distancing.

Status: Motion to Approve: Marshall Delk
 Motion Seconded: Carol Siegel
 Abstentions: None

Committee Action All in favor, motion passed

Item 2 – Approval of the November 3, 2021 Meeting Minutes

Action: It was moved to approve the November 3, 2021 Executive Committee meeting minutes.

Status: Motion to Approve: Marshall Delk
 Motion Seconded: Elyse Destout
 Abstentions: None

Committee Action All in favor, motion passed

Item 3 – Operational Plan Update

WDB Director Andy Stone gave current updates on the status of the goals. Topics included the status on the new Workforce website; \$300,000 in ARPA funding for pre-apprenticeship programs; and the 2022 State of the Workforce report which he mentioned is scheduled to be released by June 30, 2022.

Action: It was moved to adopt the WDB Director's Operational Plan update for PY 21-22.

Status: Motion to Approve: Carol Siegel
 Motion Seconded: Denise Moss
 Abstentions: None

Committee Action All in favor, motion passed

Item 4 – WDB March 30, 2022 Meeting Planning

WDB Director Andy Stone noted that Gensler will present on the topic of Remote Work at the March 30, 2022 WDB Full Board Meeting and welcomed members to share any suggestions on other topics of interest.

Action: It was moved to direct that the WDB staff include the following items in the March 30, 2022 WDB Full Board meeting agenda.

Status: Motion to Approve: Marshall Delk
 Motion Seconded: Carol Siegel
 Abstentions: None

Committee Action All in favor, motion passed

Subject: Report Items:

Item 5 – WDB Staff Updates

WDB Sr. Analyst Sara Paz-Nethercutt gave updates on WIOA Career Services which included the completion of the local WIOA monitoring; the progress of the Lean Initiative workgroup; and informed the committee of the Local Area Federal Performance PY 20/21 delay of performance results. WDB Business Services Manager Peter Detlefs spoke on Business Services and shared the progress of the new Workforce webpage which now has the language translation tool available; the Health Improvement Partnership in the process of creating an advisory council, and an update on the 2022 State of the Workforce. WDB Sr. Analyst Lacie Gray gave updates the Prison to Employment project which has served a total of eleven justice involved women and spoke on the SB1 Pre-apprenticeship Training Grant.

Action: No action taken, informational item only.

Item 6 – Business Resource Network Update

WDB Business Services Manager Peter Detlefs spoke about the launch of *Behind Every Employer Santa Cruz County* platform which includes a social media campaign on LinkedIn and Twitter.

Action: No action taken, informational item only.

Subject: Information Items:

Item 7 – Workforce Santa Cruz County Social Media Update

WDB Business Services Manager Peter Detlefs announced the development of the Workforce Santa Cruz County Facebook page which shares information on available programs and services. He also shared that Full Capacity Marketing produced ads to run on Facebook and Instagram which people can click on to leave contact information and request further information.

Action: No action taken, informational item only.

Subject: Committee Member Announcements:

None.

Meeting adjourned at 9:23 a.m.

**Next Meeting: Executive Committee Meeting
Wednesday, May 4, 2022 @ 8:30 am
Virtual Attendance via Microsoft Teams**

Action Item 3: Operational Plan Update

(Action required) – Andy Stone

Recommendation

Accept the WDB Director's Operational Plan update for PY 21-22.

Background

On September 16, 2020 the WDB approved the WDB Director's Program Year (PY) 2020-21 Operational Plan which lays out the specific actions for the program year designed to ensure that the board's priorities are met. The attached scorecard represents the updated PY 2021-22 goals and action steps as approved by the Executive Committee at its meeting on August 25, 2021.

The WDB Director's Operational Plan incorporates the goals referenced below:

Operational Goals for Workforce Santa Cruz County

Goal 1: Jobseekers have the competitive skills to earn a sustainable wage with opportunities for career pathways.

Goal 2: Santa Cruz County businesses have the talent needed to thrive now and into the future.

Goal 3: Santa Cruz County Workforce Development supports community partners to positively impact the region's economic vitality.

Next Steps

The WDB Director will report on the Operational Plan's progress at each Workforce Development Board meeting.

Suggested motion

I move to accept the WDB Director's Operational Plan update for PY 21-22.

**Item 3 Attachment - Workforce Development Board of Santa Cruz County
OPERATIONAL PLAN STATUS REPORT Program Year (PY) 2021-2022**

	<i>Status</i>	<i>2021-22 Operational Targets</i>	<i>YTD</i>
<p><u>Goal 1</u></p> <p>Jobseekers have the competitive skills to earn a sustainable wage with opportunities for career pathways.</p>	✓	<ul style="list-style-type: none"> • Develop and deploy new virtual career services offerings 	<ul style="list-style-type: none"> • New website is live at: www.workforcescc.com
<p><u>Goal 2</u></p> <p>Santa Cruz County businesses have the talent needed to thrive now and into the future.</p>	✓	<ul style="list-style-type: none"> • Develop additional pre-apprenticeship opportunities • Provide WDB with a presentation on remote work and training opportunities 	<ul style="list-style-type: none"> • Received \$300,000 in ARPA funding for pre-apprenticeship programs. Program to be launched in May. • Presentation on remote and hybrid work scheduled at 3/30/22 WDB meeting
<p><u>Goal 3</u></p> <p>Santa Cruz County Workforce Development supports community partners to positively impact the region's economic vitality.</p>	✓	<ul style="list-style-type: none"> • Establish equity goals and provide WDB members with training • Provide WDB members with the tools and training to become better advocates for the workforce development system • Develop new Economic Development partnership opportunities with other organizations and entities • Draft and release the 2022 State of the Workforce Report 	<ul style="list-style-type: none"> • Equity work is in the public engagement phase - special meeting of the Executive Committee this summer. • Presentation at 12/8/21 WDB meeting • Launched new online resource that will link business to workforce and economic development resources in Santa Cruz County • State of the Workforce to be presented on May 25, 2022

✓ on track to meet planned target for the year

✗ not on track to meet planned target for the year

Action Item 4: WIOA Re-contracting- Cabrillo Student Resource & Support Network PY22/23

(Action required) - Sara Paz-Nethercutt

Recommendation

Accept the Cabrillo College Student Resource and Support Network (SRSN) PY 22/23 re-contracting recommendation and authorize the Workforce Development Board (WDB) Staff to proceed with next steps in the contract execution.

Background

Cabrillo College is the only public community college located within the Santa Cruz County boundaries. The WDB has contracted with Cabrillo College since WIOA was enacted in 2015 for support services to WIOA participants who are students in an Eligible Training Provider List (ETPL) training program. Below is an abbreviated glance at data points for this contractor. In 2019, the allocation was increased to allow for the contract modification from a fixed number of enrollments to an unlimited number of enrollments in the program year.

Year	Allocation	Expended	% expended	YTD Enrollments/ Carry in
PY17/18	\$75,000	\$74,020	98.6%	30/28=58
PY 18/19	\$75,000	\$70,798	94.3%	58/27=85
PY 19/20	\$120,000	\$93,829	78.1%	47/50= 97
PY 20/21	\$120,000	\$108,826	90.6%	19/58=77
PY 21/22	\$120,000	TBD		
PY 22/23	Recommended \$120,000			

Next Steps

It is recommended that the Executive Committee of this Board have final authority over allocation amounts. WDB Staff will enter into contract negotiations with Cabrillo Student Resource & Support Network for PY 22/23 for the recommended allocation of \$120,000 upon receipt of approvals.

Suggested motion

I move to accept the PY 22/23 Cabrillo Student Resource & Support Network re-contracting recommendation and direct staff to move forward with contract negotiations upon receipt of approvals.

Action Item 5: WIOA PY 21/22 Contractor Local Program Monitoring

(Action required) - Sara Paz-Nethercutt

Recommendation

Accept the PY 21/22 local program monitoring reports as drafted by WDB staff.

Background

WDB Staff monitored the following contracted services for program year 2021/2022 and drafted reports. The link to view the drafted reports is found here: <https://bit.ly/3EUNB9u>

1. Winter Works, LLC (Amanda Winter) Career Center Operator
2. Goodwill Central Coast (GCC)
3. Santa Cruz County Office of Education (SCCOE)
4. Cabrillo Small Business Development Center (SBDC)
5. Cabrillo Student Resource & Support Network (SRSN)

The monitoring includes the following:

- Contract Questionnaire: covers work environment, program and site accessibility, administrative requirements, staffing requirements, grievance, and program operations.
- Financial Questionnaire: covers fiscal management, program income, cost allocation, facilities and property, and audit.
- Program Operations: covers contractor specific operations, assessment, service delivery, and specific services.
- Case File Review: covers required WIOA service documentation of a sample percentage of randomly chosen participant files.
- Participant Questionnaire: asks about services and recommendations from the randomly chosen participants, services important to the customer, and overall satisfaction with services on a 1-10 scale.
- Business/Employer Questionnaire: asks about services, recommendations and overall satisfaction with services on a 1-10 scale.
- Financial Sampling: A fiscal sampling review was conducted by Ernesto Esparza and Edwin Ogu, HSD Accountants for all programs. This is an annual review of program fiscal records.

Next Steps

WDB staff next steps include the following:

- Implement the Corrective Action Plan as outlined (GCC, SCCOE, SBDC, SRSN)
- Apply the internal protocols as developed. (GCC, SCCOE, SBDC, SRSN)
- Review during contract negotiations for PY 22/23 (CCOps, GCC, SCCOE, SBDC, SRSN)
- Review at the next annual monitoring visit. (CCOps, GCC, SCCOE, SBDC, SRSN)

Suggested motion

I move to accept the PY 21/22 local program monitoring reports as drafted by WDB staff.

Action Item 6: WDB Officer Nominations PY 22/23

(Action required) – Andy Stone

Recommendation

Approve the proposed Slate of 2022-23 Officer Candidates, to be presented for election at the Workforce Development Board (WDB) May 25, 2022 meeting.

Background

Each year, the WDB's Nominating Committee recommends a slate of officers to fill the Workforce Development Board's six elected leadership positions for the upcoming program year. At the WDB meeting on March 30, 2022, the immediate past WDB Chair, Carol Siegel, agreed to Chair this year's nominating committee.

The Nominating Committee, consisting of the following WDB members Alia Ayyad, Marshall Delk, Elisa Orona and Carol Siegel developed the slate of candidates listed below for Program Year 2022-23 (July 1, 2022 through June 30, 2023), for election at the WDB's May 25, 2022 meeting.

Next Steps

The proposed slate of WDB Officer Candidates, for PY 2022-23 is as follows with final appointment at the WDB's May 25, 2022 meeting:

WDB Board

Chair – Rob Morse

Vice Chair – Elyse Destout

Executive Committee

Chair – Rob Morse

Vice Chair – Elyse Destout

Prior Chair – Carol Siegel

Career Services Committee

Chair – Elyse Destout

Vice Chair – Yvette Brooks

Business Services/CEDS Committee

Chair – Marshall Delk

Vice Chair – Dustin Vereker

Changes and additional nominations may be made from the floor at the Executive Committee and WDB meetings.

Suggested motion

I move to approve the proposed Slate of 2022-23 Officer Candidates, to be presented for election at the WDB May 25, 2022, meeting.

Action Item 7: Proposed WDB Meeting Calendar PY 22/23

(Action required) – Andy Stone

Recommendation

Approve the proposed WDB Meeting Calendar for PY 22/23

Suggested motion

I move to approve the proposed WDB Meeting Calendar for PY 22/23



2022-2023

WDB & Committee Meeting Calendar

All meetings are on Wednesdays, except where noted

****All meetings held virtually until further notice, due to COVID-19****

Workforce Development Board

8:30 a.m.

September 14, 2022
December 7, 2022
March 29, 2023
May 24, 2023

Executive Committee

8:30 a.m.

July 22, 2022 – ** Friday** **Special meeting** (to plan presentation topics/requests for Full Board mtgs)
August 24, 2022
November 2, 2022
March 1, 2023
May 3, 2023

Career Services Committee

3:00 p.m.

July 27, 2022
September 21, 2022
January 11, 2023
April 19, 2023

Business Services Committee/CEDS Committee

3:00 p.m.

August 3, 2022
October 5, 2022
February 8, 2023
April 12, 2023

Please Note: Meeting locations subject to change. Please check website for current information.

Action Item 8: WIOA Memorandum of Understanding Renewal

(Action required) - Sara Paz-Nethercutt

Recommendation

Authorize the Workforce Development Board (WDB) staff to complete the Workforce Innovation and Opportunity Act (WIOA) Memorandum of Understanding (MOU) renewal process and authorize the WDB Chair to sign the MOU on behalf of the Board.

Background

As you may recall, under the WIOA, local boards with the agreement of the chief elected official (Board of Supervisors), are required to develop and enter into a MOU between the local board and one-stop core required partners. These MOUs serve as a functional tool as well as visionary plan for how the Local Board and AJCC partners will work together to create a unified service delivery system that best meets the needs of their shared customers. Local Areas must submit a MOU that addresses shared customers, services, and costs.

On April 30, 2019, Employment Development Department (EDD) Workforce Services issued a directive (WSD18-12) requiring the MOUs for the America's Job Centers of California (AJCC) sites be consolidated from separate AJCC site specific to one resource sharing and joint cost funding MOU. The consolidated MOU was required to contain assurances that the MOU would be reviewed and updated every three years with an annual review of and, if necessary, amendments to the Infrastructure Funding Agreements (IFA) and Other System Costs Budget.

At the August 28, 2019 meeting of the WDB Executive Committee, the WDB chair was authorized to sign the initial consolidated MOU for submittal at the September 10, 2019 Board of Supervisors (chief elected official) meeting. That MOU needs to be updated every three (3) years and expires June 30, 2022.

Next Steps

WDB staff will confer with the mandated partners for collaboration in the renewal process. WDB staff request this committee authorize the WDB chair to sign the MOU on behalf of the board so that it can be submitted to the Board of Supervisors at its meeting on August 23, 2022 for final ratification.

Suggested motion

I move to authorize the WDB staff to complete the MOU renewal process and authorize the WDB Chair to sign the MOU on behalf of the Board.

Action Item 9: WDB May 25, 2022 Meeting Planning

(Action required) – Andy Stone

Background

At a special meeting of the Executive Committee on June 25, 2021, the Committee identified several topics to be presented at full Workforce Development Board (WDB) Meetings in Program Year 2021-2022. The identified topics are:

- Economic Development partnership opportunities with other organizations and entities
- Expanding virtual career services
- Updated State of the Workforce Report
- How to better utilize Board members both for their gain and the Board
- Expanding apprenticeship opportunities
- Explore remote work and training opportunities

At this meeting, the Executive Committee will consider if it would like to add any additional agenda items to the May 25, 2022 full board meeting agenda.

Suggested motion

I move to direct that the WDB staff include the following items in the May 25, 2022 WDB meeting agenda

Report Item 10: Workforce Development Board Staff Updates

(No vote required)

WIOA Career Services – Sara Paz-Nethercutt:

1. CalASSIST Project
2. FIRE Project

Regional Projects/Grants Report – Lacie Gray:

1. Prison to Employment
2. SB1 Pre-apprenticeship Training Grant

Business Services – Peter Detlefs

1. Webpage Update
2. State of the Workforce Update

Report Item 11: WIOA PY 20/21 Local Performance Scores

(No vote required) - Sara Paz-Nethercutt

The Employment Development Department (EDD) calculated the Program Year (PY) 2020 (July 1, 2020- June 30, 2021) performance scores for all Local Workforce Development Areas (Local Areas) for the Workforce Innovation and Opportunity Act (WIOA) and were released on March 28, 2022. This is the first year of performance accountability under the WIOA.

In alignment with Employment Development Department (EDD) Directive, WSD20-02, the state is only requiring Local Areas to achieve a score of 50% or higher for the following measures for PY 2020:

- Employment Rate 2nd Quarter After Exit
- Median Earnings

Department of Labor (DOL) will only require performance calculations in these same indicators for PY 2020/21 and PY 2021/22.

At the end of the PY, the actual performance numbers for the year are adjusted using the Statistical Adjustment Model (SAM) which factors in data on economic conditions of the local area and the populations served during the program year. This determines the adjusted levels of performance for the program year, against which the local areas' actual results are compared.

WIOA local performance scores for PY 20/21

Adult Measures	Local Area Negotiated Goal	Adjusted Level of Performance	Performance Score	Met State Target?
Employment 2nd Q post exit	67%	54.6%	138.3%	YES
Median Earnings	\$8,700	\$7,103	108.4%	YES
DW Measures	Local Area Negotiated Goal	Adjusted Level of Performance	Performance Score	Met State Target?
Employment 2nd Q post exit	71.9%	74.6%	81.5%	YES
Median Earnings	\$10,750	\$9,665	89.4%	YES
Youth Measures	Local Area Negotiated Goal	Adjusted Level of Performance	Performance Score	Met State Target?
Education ,Training or Employment 2nd Qtr post exit	74.6%	61.3%	127.0%	YES
Median Earnings	\$3,800	\$2,670	158.2%	YES

The local area performance outcome is essential in determining its continued designation (as a local area) and whether sanctions should be applied by the state for nonperformance.

Information Item 12: AJCC Certification Continuous Improvement Plan PY 21/22 Update

(No vote required) - Sara Paz-Nethercutt

Background

As described to this committee at its April 21, 2021 meeting, EDD policy directive, WSD20-08, dated March 1, 2021 provides policy and guidance for conducting the AJCC certification process. There are two (2) levels of AJCC Certification:

1. Baseline: intended to ensure that every AJCC site is in compliance with WIOA statutory and regulatory requirements; and
2. Certification Indicator Assessment: intended to measure continuous improvement in service delivery with seven (7) indicators.

An independent evaluation and assessment of each of the AJCCs was conducted by Racy Ming and Associates. The independent and objective assessment will be conducted every three (3) years and will be due again to the State in 2024 with the criteria and procedures established by the State board. Using the recommendations and evaluations from the assessments, the Continuous Improvement (CI) Plan was created. The purpose of the CI Plan is to ensure that AJCCs deliver a better experience and continuously improve services for job seekers, workers, and employers.

As you may recall, on December 8, 2021, the WDB approved the America's Job Center of California (AJCC) Certification Indicator Continuous Improvement Plan as written and authorized the WDB staff to submit to the Employment Development Department (EDD) Regional Advisor by the December 31, 2021 deadline.

Update

The Continuous Improvement Plan incorporates the actions for the program year for each AJCC site. PY 2021/22 Quarter 3 progress is available for your information.

The link to view the CI plan is found here: <https://bit.ly/3ES4LVg>